



An Eloquent Job Match

Russian-born Elena has been in Vancouver since 1997. Although she says English is still a challenge, Elena has embraced her position as office manager at Eloquent Systems, an archival software company in North Vancouver.

Elena got her new start six months ago when Business Works, a West Coast re-employment program, matched her with an opening at Eloquent Systems. "It's a small company and it's even better to start because you have to take care of many things, so it's more interesting," Elena says.

When Business Works contacted Eloquent Systems' president, Merv Richter, his office manager position had been vacant for three months. Merv says the Business Works' training allowance put him in a better position to hire. As a bonus, he found the hiring process simple and straightforward.

With only five employees responsible for developing, supporting and selling archival software, the task of training the new office manager fell to Merv, himself. He knows there are many duties to an office management position, and that those duties take time to learn.

Merv says Elena is doing a better job in accounting than any he has hired before. "She's doing very well," he enthuses. Merv is so pleased with her work that he is involving her in more areas of the business than originally planned.

Elena shares her employer's enthusiasm. "Merv taught me a lot and trained me all the time," she says. "And actually all the people here are very supportive."

Elena is pleased with the service she received from Business Works. "I recommended to some of my friends to apply," she says.

